



P.O. Box 5198
Tallahassee, FL 32314

TOGETHER WE'RE BETTER



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IMPORTANT INFORMATION

Conversion Day is Coming: February 1

We've officially merged! Now it's time to get your new member number, granting you access to online banking, new products, services, and more.

As we make this transition, there is some very important information that you'll need to know.

See inside for important information and dates.

CHECK YOUR MAIL!

Your new member number will be arriving by mail in January. Once you receive your new member number, be sure to:

- Save your new member number in a safe, secure spot
- Use your new member number & the last 4 digits of your SSN in February, 2022 to log into the Online Banking portal (eBranch)

UPCOMING CLOSURES

The Flowers Employees Financial Services system will be **unavailable January 29-31, 2022**, during our operating system conversion.

The current Flowers Employees Financial Services branch location will remain open as a support office, and Thomasville residents can visit our branch right around the corner at 112 S Hansell Street for member services. For all other members, call us at 229-228-6860 or 800-659-6877 to speak to a member service representative, or visit www.FlowersEFS.com to see CO-OP shared branches near you.

www.FlowersEFS.com

SAVE THE DATES!

Tear off and keep the information below to remember important merger dates & milestones

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DECEMBER 2021 - JANUARY 2022

- Look for your new account agreements and disclosures to come via mail

JANUARY 2022

- January 29-31, 2022: Flowers Employees Financial Services system will be unavailable during operating system conversion
- Look out for your new member number, coming to you by mail

FEBRUARY 2022

- System conversion is complete
- Use your new member number and last 4 digits of your SSN to log into the Online Banking portal and access all of our core products and services
- Enjoy online banking and nationwide shared branching locations
- Full suite of products available

If you have any specific questions about your Flowers Employees Financial Services account, call us at 229-228-6860 or toll-free at 1-800-659-6877

To learn more, visit www.FlowersEFS.com

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